SWANA

How Jurisdictions are Tracking Safety Data - City of Toronto

Asif Janmohamed, HR Manager, Occupational Health, Safety and Disability Management
City of Toronto
November 2021

What type of data is collected? Examples:

- Frequency
- Severity
- WSIB claims (lost time, medical aid, recurrences)
- WSIB costs
- WSIB invoiced costs (includes historical costs)
- Days lost
- Number of incident reports
- Non-occupational case numbers
- Number of hazard reports
- Number of Ministry visits/orders
- Number of complaints to the JHSC
- How long unresolved issues remain on JHSC agendas
- Training numbers/statistics/hours
- MSD prevention initiatives
- Trend analyses

How is the City tracking safety data?

Incident Data Management System:
- QuatroSafety is a web-based comprehensive incident, health and safety management system, designed specifically for:
  - handling and integrating of incident reporting
  - claims management
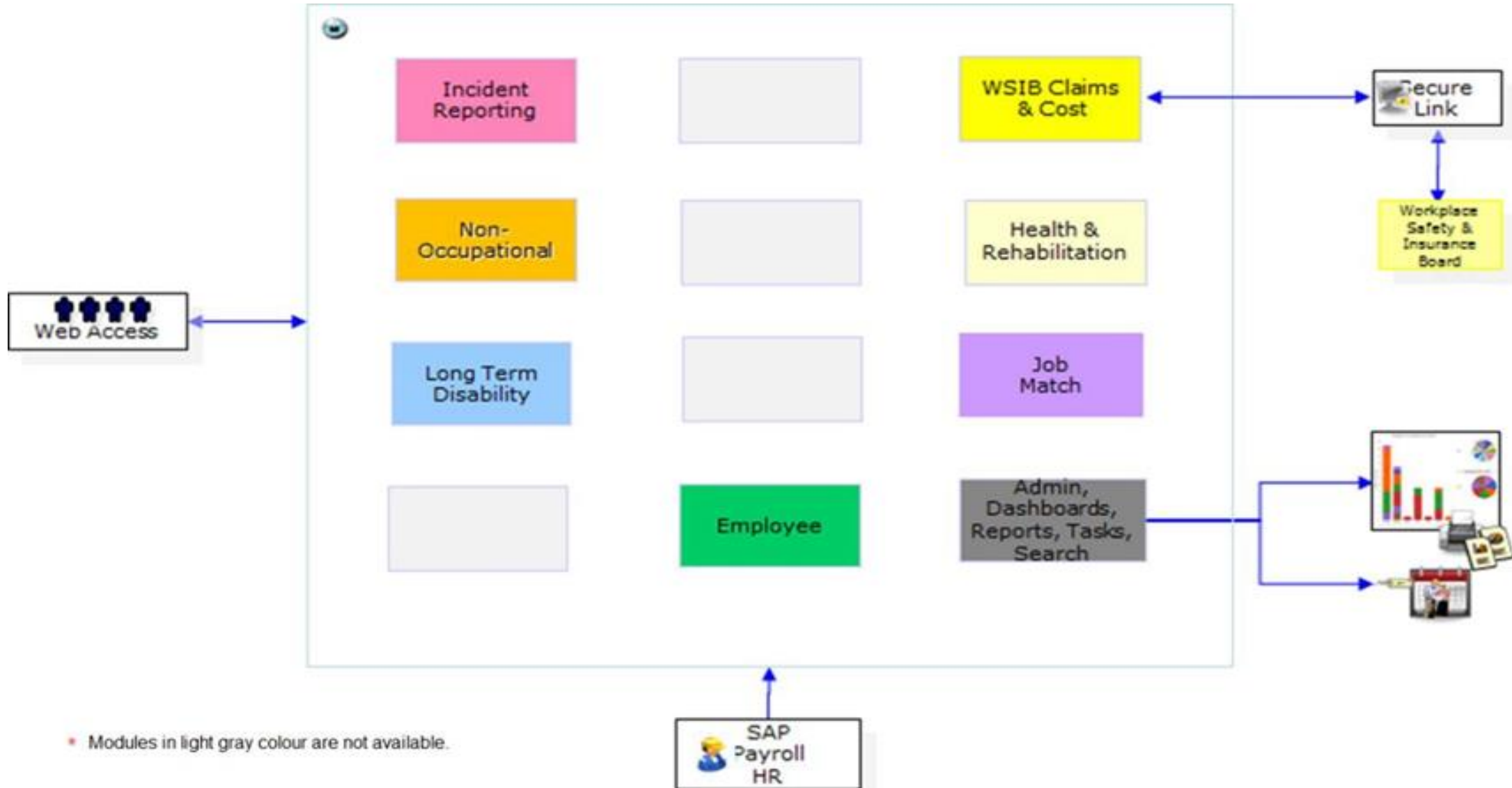 - referrals
  - case management processes

Enterprise Learning Initiative (ELI)
- The City of Toronto's learning management system that learners can access anytime and anywhere, through a self-service portal on the City's Intranet or Internet

Non-system tracking and analysis (e.g. for MLTSD interactions)

QuatroSafety

Health, Safety and Risk Management System

Incident Reporting		WSIB Claims & Cost
Non-Occupational		Health & Rehabilitation
Long Term Disability		Job Match
	Employee	Admin, Dashboards, Reports, Tasks, Search

Web Access

Secure Link

Workplace Safety & Insurance Board

SAP Payroll HR

* Modules in light gray colour are not available.

How is the information used to improve safety conditions?

Leading and Lagging Indicators:
- Leading = prior to an incident occurring
  - focuses on future safety performance and continuous improvement and are proactive, preventive and predictive
- Lagging = after an incident occurs
  - measures the effectiveness of safety programs

Data is valuable to everyone in the organization, including:
- Workers
- Supervisors/Managers
- JHSCs
- Divisional H&S Committees
- OHSCC
- H&S Consultants